



Central Georgia Technical College

Library Services

Fiscal Year Statistics

FY 2009

Combined

**Central Georgia Technical College Library
Combined
FY 2009**

Summary Statistics

Circulation		
Items Checked Out	Renewals	TOTAL
5198	1831	7029

Video / DVD Use		
Faculty Video / DVD Checkouts	Student Video / DVD Checkouts	TOTAL
277	727	1004

Patron Maintenance			
Patrons Updated	Patrons Added	Patrons Deleted	TOTAL PATRONS PROCESSED
2186	963	56	3205

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Item Maintenance			
Items Updated	Items Added	Items Deleted	TOTAL ITEMS PROCESSED
257	1083	400	1740

Notice Statistics							
Overdue Items			Overdue Notices Printed				
			1 st	2 nd	3 rd	FINAL	TOTAL
2023			664	277	157	85	1183

Bibliographic Instruction Statistics					
Number of Sessions			Number of Students		
Day	Night	TOTAL	Day	Night	TOTAL
97	37	134	1114	355	1469

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Comment Card Statistics		
Number of Comment Cards	4	
Did you find what you were looking for?	YES	NO
	4	0
Was the staff helpful?	4	0
Comments:	<ol style="list-style-type: none"> 1. Good library 2. Thank U 3. Myspace 4. Jennifer Price is very helpful and polite 	

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Web Feedback Form Statistics				
Number of Responses	9			
Location	Macon	Milledgeville	Web Site	TOTAL
	7	1	1	9
The Library has the information / materials I need*	Always	Mostly	Seldom	Never
	2	5	0	1
The Library is responsive to my requests for assistance*	4	3	0	1
The Library is attentive to students' needs**	4	2	0	1
The Library Staff is helpful*	6	1	0	1
The Library Staff is friendly*	5	2	0	1
The Library Staff is knowledgeable*	5	2	1	0
Comments	<ol style="list-style-type: none"> 1. I would like to say that the library is doing a great job. Keep up the good work. 2. Hello, is there any way the videos for Humanities class will be made available for online viewing? I have an online Humanities class with Mr. Scott Hughes. I find the arts very interesting, but I don't have time to come to the library on campus to check out the additional videos he recommends for us to view. I know you have a "huge" selection of videos. I don't know what all goes into putting things online for viewing. Thought I would ask. Have a great day! 3. With this one exception, the internet or lack of has deter many a student away simple because the internet is not loading fast enough or not at all. Most assignments given by teachers are internet driven and access the net is more trouble than it is worth due to the fact that the net does not recognized the address or just won't load period. This is especially hard for online students. 4. I need the library to be open just a few minutes 			

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	<p>before classes begin in the mornings for those of us who do not have readily accessible computers. Even if it only 10 or 15 minutes. Opening at 7:45 would be fantastic. PLEASE help us out!</p> <p>5. Where is your phone number? You might consider having the library on CGTC's home page and the phone number more easily accessible. Thanks for your service.</p>
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In-House Use				
Reference Questions	Directional Questions	Instructional Assistance	Technical Assistance	TOTAL
2435	678	913	5080	9106
Assistance by Telephone		Assistance by E-mail		
964		140		

Periodicals Checked Out	137
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Gate Count	
Total	Average Per Day
86673	425

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Check Outs				
Adult Fiction	Juvenile	Adult Non-Fiction	Reference	Computer Software
252	472	1895	14	195
3-Day Reserve	7-Day Reserve	14-Day Reserve	Hourly Reserve	
0	331	191	1848	
				TOTAL
				5198
Students	Faculty	Community	Other (ERR)	TOTAL
4689	443	66	0	5198

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Renewals				
Adult Fiction	Juvenile	Adult Non-Fiction	Reference	Computer Software
115	236	1248	54	18
3-Day Reserve	7-Day Reserve	14-Day Reserve	Hourly Reserve	
0	28	129	3	
				TOTAL
				1831
Students	Faculty	Community	Other (ERR)	TOTAL
925	893	13	0	1831

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Interlibrary Loan Statistics					
BORROWING					
Article Request		Book Request		Total Requests Made by CGTC	
Requested	44	Requested	85	Requested	129
Received	43	Received	77	Received	120
Pending	0	Pending	1	Pending	1
Unfilled	1	Unfilled	7	Unfilled	8

Interlibrary Loan Statistics					
LENDING					
Article Request		Book Request		Total Requests Made by Other Libraries	
Requested	116	Requested	164	Requested	280
Filled	89	Filled	119	Filled	208
Pending	0	Pending	0	Pending	0
Unfilled	27	Unfilled	45	Unfilled	72

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Electronic Access Statistics

Total Accesses of Electronic Resources: 73895

GALILEO			
Dates	Logins	Database Accesses	Keyword Searches
Summer 2008	2351	1168	39003
Fall 2008	2623	1386	51974
Winter 2009	2495	1476	31588
Spring 2009	1644	1701	48059
Total	9113	5731	170624

NetLibrary		
Dates	Accesses	Most used subjects
Summer 2008	186	Medicine (28); Networking and Telecommunications (20); Computer Science (16)
Fall 2008	197	Medicine (55); Social Sciences: General (19); Literature (14)
Winter 2009	278	Social Sciences: General (59); Medicine (41); Business, Economics and Management (25)
Spring 2009	221	Medicine (88); Social Sciences: General (26); Literature (16)
Total	882	

LearningExpress Library		
Dates	Logins	Commonly used subjects
Summer 2008	321	GED, Nursing, Math, Reading, Writing, Cosmetology, Health Careers, Resume and Interviewing Success
Fall 2008	271	
Winter 2009	300	
Spring 2009	387	
Total	1279	

Credo Reference			
Dates	Sessions	Searches	Entries Viewed
Summer 2008	144	140	83
Fall 2008	250	315	128
Winter 2009	259	394	109
Spring 2009	428	310	134
Total	1081	1159	454

Library Web Site			
Dates	Unique Page Views	Unique Home Page Views	Most Visited Pages
Summer 2008	9634	6397	Surgical Instruments (1470); Library Hours (1297); Periodical Collections (1234); Video Collections (1049); Program Resource Lists (854)
Fall 2008	12839	7435	
Winter 2009	11790	6885	
Spring 2009	10647	6128	
Total	44910	26845	

Library Catalog	
Dates	Total Searches
Summer 2008	4119
Fall 2008	5397
Winter 2009	3777
Spring 2009	3337
Total	16630