



Macon and Milledgeville Campus Libraries Combined

Annual Statistics

Fiscal Year 2008

**Central Georgia
Technical College**

**Central Georgia Technical College
 Combined Campus Libraries
 FY 2008**

Summary Statistics

Circulation		
Items Checked Out	Renewals	TOTAL
5479	1386	6865

Video / DVD Use		
Faculty Video / DVD Checkouts	Student Video / DVD Checkouts	TOTAL
472	580	1052

Patron Maintenance			
Patrons Updated	Patrons Added	Patrons Deleted	TOTAL PATRONS PROCESSED
1887	922	17	2826

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Item Maintenance			
Items Updated	Items Added	Items Deleted	TOTAL ITEMS PROCESSED
766	2038	592	3396

Overdue Notices						
Overdue Items		Overdue Notices Printed				
		1 st	2 nd	3 rd	FINAL	TOTAL
1620		532	221	121	80	954

Library Instruction Classes					
Number of Sessions			Number of Students		
Day	Night	TOTAL	Day	Night	TOTAL
112	42	154	1241	366	1607

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Comment Card Statistics		
Number of Comment Cards	15	
Did you find what you were looking for?	YES	NO
	13	2
Was the staff helpful?	11	4
Comments:	<ol style="list-style-type: none"> 1. Why do you block things like Myspace Take It Off! 2. They don't let you get headphones 3. y'all are great 4. Great library. I enjoyed it. Thanks 5. Something has to be done about the noise in this library. Each time I come into this library I end up going to the one downtown so that I can get some peace & quiet. People talk loudly amongst themselves, talk on their cell phones, laugh. I will not come back until something is done about the noise. I feel like I'm @ a football games. 6. Mr. Carter Nipper went far beyond the "Good Customer Service" to Great! I'm the Director of Financial Aid and needed access to ASU VPN. He took the time to call and facilitate my getting access. I am really grateful for his services and concern. Thank you. Thomas Harris, Jr. Director of Financial Aid Albany State University. 7. I didn't get the book I wanted but its good (garbled word) 8. She is so good to me and my child are here 9. Thanks 10. Thank you 11. Thank you 12. loud children continue to be a distraction. 13. thanks a lot. 14. They were a great help. Thank you staff and faculty 	

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Web Feedback Form Statistics				
Number of Responses	6**			
Location	Macon	Milledgeville	Web Site	TOTAL
	5	0	1	0
The Library has the information / materials I need	Always	Mostly	Seldom	Never
	4	1	0	0
The Library is responsive to my requests for assistance	5	0	0	0
The Library is attentive to students' needs	5	0	0	0
The Library Staff is helpful	4	0	0	0
The Library Staff is friendly	3	0	0	0
The Library Staff is knowledgeable	4	0	0	0
Comments	<ol style="list-style-type: none"> 1. Thanks for the helpful and needed tests for our students.* 2. Can you buy this book for the library? Leave No Nurse Behind: Nurses Working With Disabilities. ISBN 0-595-39649-6, is available for \$14.95 3. Do you have Dreamweaver 8 software? What are your hours? 			

*In reference to LearningExpress Library.

**3 respondents did not give all the ratings

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In-House Use				
Reference Questions	Directional Questions	Instructional Assistance	Technical Assistance	TOTAL
2811	1009	1494	3675	8989
Assistance by Telephone		Assistance by E-mail		
1006		155		

Periodicals Checked Out 100

Gate Count	
Total	Average Per Day
86553	426

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Check Outs				
Adult Fiction	Juvenile	Adult Non-Fiction	Reference	Computer Software
280	355	1637	21	229
3-Day Reserve	7-Day Reserve	14-Day Reserve	Hourly Reserve	
0	400	263	2294	
				TOTAL
				5479
Students	Faculty	Community	Other (ERR)	TOTAL
5090	337	52	0	5479

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Renewals				
Adult Fiction	Juvenile	Adult Non-Fiction	Reference	Computer Software
93	39	988	44	14
3-Day Reserve	7-Day Reserve	14-Day Reserve	Hourly Reserve	
0	41	164	3	
				TOTAL
				1386
Students	Faculty	Community	Other (ERR)	TOTAL
789	591	6	0	1386

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Interlibrary Loan Statistics					
BORROWING					
Article Request		Book Request		Total Requests Made by CGTC	
Requested	67	Requested	92	Requested	159
Received	58	Received	86	Received	144
Pending	0	Pending	5	Pending	5
Unfilled	9	Unfilled	1	Unfilled	10

Interlibrary Loan Statistics					
LENDING					
Article Request		Book Request		Total Requests Made by Other Libraries	
Requested	82	Requested	118	Requested	200
Filled	61	Filled	87	Filled	148
Pending	0	Pending	0	Pending	0
Unfilled	21	Unfilled	31	Unfilled	52

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Electronic Access Statistics

GALILEO			
Dates	Logins	Database Accesses	Keyword Searches
Summer 2007	2062	1481	41893
Fall 2007	2869	1744	57174
Winter 2008	2770	1674	70091
Spring 2008	3129	1412	53897
Total	10830	6311	223055

NetLibrary		
Dates	Accesses	Most used subjects
Summer 2007	179	Medicine (43), Education (27), Business, Economics and Management (20)
Fall 2007	219	History (46), Social Sciences: General (36), Medicine (21)
Winter 2008	163	Medicine (31), Law (15), Business, Economics and Management (13)
Spring 2008	213	Medicine (43), Social Sciences: General (20), Education (19)
Total	163	

Learning Express Library		
Dates	Logins	Commonly used subjects
Summer 2007	223	GED, Nursing, Math, Reading, Writing, Cosmetology, Law Enforcement, Health Careers, Resume and Interviewing Success
Fall 2007	252	
Winter 2008	208	
Spring 2008	554	
Total	1237	

Credo Reference			
Dates	Sessions	Searches	Entries Viewed
Summer 2007	32	60	145
Fall 2007	115	35	80
Winter 2008	115	86	76
Spring 2008	87	32	45
Total	262	181	301